



iPhone Spystick for Windows

User Guide

Rev 2.6

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Introduction

The Smart Phone Data Recovery Stick is a Windows based application for the Apple™ iPhone® that allows the user to view data and recover deleted data from the iPhone®.

The data can be viewed and recovered directly from the iPhone® or from the iPhone® backup files. All iPhone® OS versions are supported by this application, including the latest v5.x OS and v4 Verizon.

System Requirements

Hardware requirements

- Pentium 233 Mhz or higher
- iPhone® data transfer cable (included)

Software requirements

- iTunes® software must be installed prior to using this application.
- Supports 32 bit and 64 bit versions of Windows XP, Windows Vista, and Windows 7.
- If recovering data without an iPhone®, an iTunes® backup file is required.

Installation / Check for Updates

There is no installation required for this application as the software will run directly from the flash drive.

You start the application by clicking on **START.EXE** to run the application. This application will open a menu from which you can select the version you wish to run. You can also check for any updates to the software which have been made in the period between manufacture and delivery to your retailer using the check for updates button. It is advisable to check for updates periodically as we will continue to update and enhance the software to ensure it works smoothly.

iPhone SpyStick



Features

The application allows the user to explore the following features of the iPhone®.

SMS Information

Call History

Address Book

Mail and Calendar information

Notes

iPhone® Device Information including iPhone® capacity

Internet History (including cookies and history)

Map data

Photos

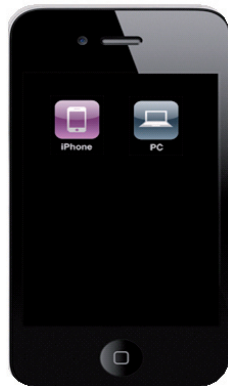
Keychain data

Dynamic Text History (User defined dictionary)

App Store Application Data

Understanding the user interface

The picture on the next page shows the first screen in this application. The main screen of the user interface is a facsimile of the iPhone®. It has two icons - one for iPhone® and one for PC.



iPhone® icon.

The user is able to explore the data directly from the backup stored on the iPhone® by clicking on the iPhone® icon.

PC icon.

The user is able to explore the data from the last computer backup made by iTunes® by clicking on the PC icon.

The data which is recovered by this application can be viewed in the data recovery screen which appears once you have selected the iPhone® icon or selected the backup from your PC.

Data Recovery

The Smart Phone Data Recovery Stick retrieves data and recovers the deleted data from iPhone® devices. This section explains how to recover data from your iPhone®.

1. Before recovery can begin, you must take the following steps.
2. Turn on your iPhone® handset.
3. Ensure that the battery is fully charged.
4. Put your iPhone into Flight mode
5. Ensure “Encrypt Backup” option is NOT selected in iTunes®
6. Ensure Auto Sync is disabled in iTunes
7. iPhone auto lock is set to “NEVER”
8. Ensure that iTunes® is installed on your PC.

9. This software can not continue without iTunes® installed.
10. Connect your iPhone® to the PC using the data cable supplied with this product

Data Recovery - Recovering data from the iPhone®.

Click on the iPhone® icon from the main screen. The application will check for the iPhone® connection. If detected, it will open the data recovery screen.

For extra security and peace of mind, the data in your iTunes® backup folder is not used. The iPhone SPY STICK creates a snapshot (a duplicate copy of your iTunes backup folder). It is this snapshot folder that the iPhone® uses to display the data from your iPhone®.

Recovering data from iTunes® backup file

1. Click on the PC icon from the main screen.

In the next screen, the user will see icons for each version of iPhone®. *This screen is only displayed if the PC option is selected from the first screen*

2. The user must choose and click on the icon which describes their version. (Selecting the wrong version will display error messages stating it was unable to retrieve the data from the backup file).



Click on the back icon to return to the first screen.

Click on the help icon to display the help file for this application.

Select Backup file

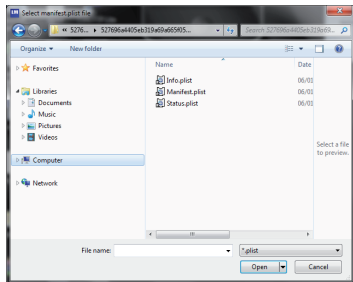
Once the user has selected PC from the main screen, and selected their version of iPhone® they must then navigate to the backup folder.

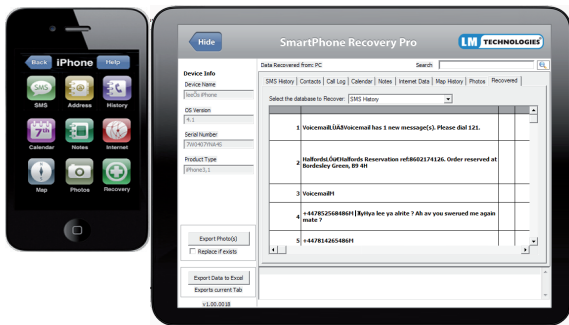
3. Select one of the three plist files and click open.

Depending on the users requirements, they can click on any of the icons on the iPhone® to go directly to that feature (SMS History, Contacts, Call Log, Calendar, Notes, Internet Data, Map History, Photos and Videos, Recovered, DeviceInfo, Accounts, Keychain, Dynamic Dictionary and Installed Apps).

Please note that the time taken to display the photos will depend on the number of photos you have stored on your iPhone®. The more photos you have, the longer it will take to retrieve them. Please be patient

The feature selected will update the data recovery screen shown above.





The last icon is Recovery icon. Clicking on this icon will recover deleted SMS

History, Contacts, Call History, Calendar & Notes from the iPhone® or iTunes® backup file.

Also on the left hand side of the data recovery screen, the iPhone® device information is displayed. The information includes Device Name, OS Version, Serial Number, Product Type, Phone Memory Total, Used and Free (this information is only displayed when accessing the iPhone directly)

You can also click on the tabs at the side of the information screen to view the desired data.

Search Text

You can search the all text based tabs by letter or word.

Hide Data Recovery Screen

To hide the data recovery screen, the user must click on Hide icon.

Export to Excel

You can export data from the current tab or All tabs into a Excel workbook (.xls file)

1. Click the Current Tab or All Tabs icon
2. Click browse to navigate to the destination folder, name the exported file.
3. You can then open the file to view the information.

Export Photos / Video

1. Click the Export Photos / Videos icon
2. Select the directory / folder on your PC to export the photos and videos to
3. You can then open the folder to view the photos and videos
4. If you are updating a folder from a previous export, please check the box “Replace if exists”

Troubleshooting

The following section provides answers for some common issues that you may encounter when using the Smart Phone Data Recovery Stick.

Problem: The iPhone® has stopped working. What do I do?

Solution: Reset the iPhone® by holding down the sleep/wake icon at the top right of the device and the home icon at the bottom center of the face at the same time.

Problem: The iPhone® doesn't connect to the computer. What do I do?

Solution: Please try one of the following:

- The iPhone® battery might need to be recharged
- If that doesn't work, disconnect other USB devices from your computer and connect the iPhone® to a different USB 2.0 port on your computer.
- If that doesn't work, turn the iPhone® off and turn it on again. Press and hold the Sleep/Wake icon on the top of the iPhone® for a few seconds until a red slider appears and then slide the slider. Then press and hold the Sleep/Wake icon until the Apple™ logo appears.
- If that doesn't work, restart your computer and reconnect the iPhone® to your computer.
- If that doesn't work, download and install (or reinstall) the latest version of

iPhone SpyStick



iTunes® from www.apple.com/iTunes

Problem: The iPhone® Spystick will not read my backup file on my PC?

Solution: Please ensure “Encrypt Backup” is NOT selected in iTunes®

Help and Support

Before contacting technical support, please check the Help menu included in the software, and the BrickHouse Security knowledgebase, which is accessible from our homepage at

<http://www.brickhousesecurity.com>.

BrickHouse Security provides lifetime technical support for your product and will replace any device found to be defective due to an error in programming or manufacturing for up to 90 days.

Technical support can be contacted via email at techsupport@brickhousesecurity.com or by phone between 9 am and 6 pm EST Monday through Friday at (800) 654-7966.

Please use the registration card included at the back of this manual to register, or register online at <http://www.lm-ce.com/home/support>. Failure to register will void any technical support you may need.

iPhone SpyStick



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Part : BM026BQ



iPhone Spystick for Mac OS X

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Introduction

The Smart Phone Data Recovery Stick is a Mac OS X based application for the Apple™ iPhone® that allows the user to view data and recover deleted data from the iPhone®.

The data can be viewed and recovered directly from the iPhone® or from the iPhone® backup files. All iPhone® OS versions are supported by this application, including the latest v5.x OS and v4 Verizon.

System Requirements

Hardware requirements

- Intel based Mac system
- iPhone® data transfer cable (included)

Software requirements

- iTunes® software must be installed prior to using this application.
- Supports Mac OS X 10.5 - 10.7
- If recovering data without an iPhone®, an iTunes® backup file is required.

Installation / Check for Updates

There is no installation required for this application as the software will run directly from the flash drive.

You start the application by clicking on start.exe to run the application. This application will open a menu from which you can select the version you wish to run. You can also check for any updates to the software which have been made in the period between manufacture and delivery to your retailer using the check for updates button. It is advisable to check for updates periodically as we will continue to update and enhance the software to ensure it works smoothly.

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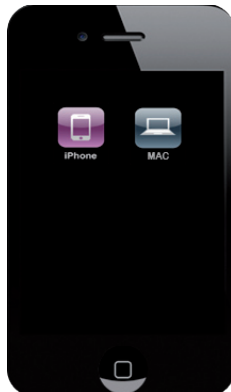
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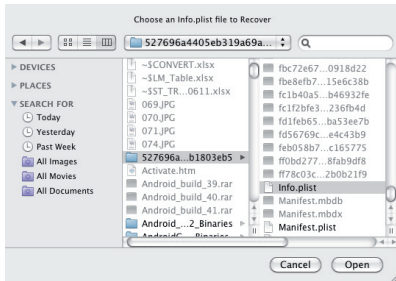
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- Select one of the three plist files and click open.



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